

WATER REPORT

August 2002

You're Invited

Open House Scheduled for September 14

The Annual Open House will be held from 10 a.m. to 2 p.m. on September 14 at the Marina Coast Water District offices at Marina State Beach, 11 Reservation Road. The Open House features displays, tours, games, prizes plus fun for both kids and adults! Mark your calendars.

Consumer Confidence Report Published

Water Quality Exceeds Standards

We are proud once again to report that our water supply met all state and federal drinking water health standards. The Consumer Confidence Report (CCR) is a summary of the water quality provided to you during the past year. It includes details about where your water comes from, what it contains and how it compares against state standards. Separate reports are produced for Marina and for the former Fort Ord. As before, we encourage you to read the CCR and save it.

The CCR was mailed to all customers who are billed directly and copies were provided to all other customers with the assistance of CSUMB and Ord Military Community. If you need a copy, please call 384-6131 or visit us at Marina State Beach, 11 Reservation Road for a free copy and a great view.

District Board meetings are held on the fourth Wednesday of each month at the MCWD offices, 11 Reservation Road (Marina State Beach). The public is encouraged to attend and express their comments.

\$50 Rebates for High Efficiency Washers and Ultra Low Flow Toilets

The District is offering a \$50 rebate for each ultra low flow toilet that is installed and \$50 for each high efficiency washer that is purchased by residents of Marina. All you have to do is keep your receipts, fill out a short form and schedule an inspection. If you have any questions regarding which washers qualify, check the web at energystar.com or call us at 384-6131.

Water Rationing and Conservation

What Are the Water Restrictions?

District water conservation ordinances prohibit watering from 10 a.m. to 5 p.m. (other than hand watering with hoses with automatic shut-off nozzles).



After 25 Years

James Ballagh Retires

After 25 years of employment with Marina Coast Water District, James M. Ballagh has decided to retire. Hired by the District in 1977 as a wastewater treatment operator in training, James became a certified Water Treatment Operator, Water Distribution Operator and Wastewater Treatment Operator eventually becoming the Supervisor of the Operations and Maintenance Department. He has been a valuable employee and has been highly respected by his fellow employees. James will be truly missed.

Manager's Corner



Summer is here and we are all reminded of the need to be conscious of our water usage during the extended dry period. Marina residents and businesses have an excellent water conservation track record over the past decade and we encourage you to continue to build on that

record. As we have begun to implement our conservation program in the Ord Community, we look forward to an equally enviable record for our new customers.

Your July water and wastewater collection bills will include increases in monthly rates and charges. Over the past ten years, the average monthly bill for Marina customers increased a total of about seven percent. Increases in Marina water and wastewater collection charges over the next five years will provide for needed improvements to the existing water and wastewater collection systems. For our Ord Community customers, this year's increases were anticipated by the Fort Ord Reuse Authority and are part of a multi-year plan to improve and expand the water and wastewater collection systems. If you have questions about your bill, please contact our office.

Each year at this time, all our customers receive a *Consumer Confidence Report* that provides many details about the quality of the water we provide. Much of the information in the report is required by federal and state laws. To collect many of the water samples referenced in the report, we rely on volunteer customers in Marina and the Ord Community. Once, again, our thanks to each of you for your valuable assistance!

Our District has plans for many improvement projects in our Marina and Ord Community water and wastewater collection systems over the next several years. Our goal is to invest your resources wisely to ensure that we will continue to have a dependable supply of drinking water, and to ensure we collect and move wastewater flows in the most efficient manner.

Remember to visit our web site at: www.mcwd.org. We are continually updating this site to provide you more complete and useful information.

— Mike Armstrong



Joe Correa

Sherrie Payne

Lester Lee

District Awards Ten-Year Plaque to Joe Correa

The Board of Directors awarded Joe Correa for his mechanical talents and abilities with a plaque commemorating ten years of service. He was also recognized for his ability to make field repairs under difficult conditions during all hours of the day and night. Joe, a System Operator II, is also recognized for doing a superb job as the senior operator for the desalination plant.

Sherrie Payne Receives Employee of the Quarter

Sherrie Payne received the Award as Employee of the Quarter for the second quarter. Sherrie, who is a Customer Service Representative II, has been with the District for 19 years. Sherrie was recognized for the helpful way she attends to customer's needs.

Lester Lee Awarded Twenty-Year Plaque

The Board of Directors awarded Lester Lee a plaque for twenty years of service. His experience and service were highlighted at the award presentation. Lester is certified as a Wastewater Treatment Plant Operator, Water Distribution Operator, Water Treatment Operator, Backflow Device Tester and Cross-Connection Specialist.

Mission Statement: *Serving ratepayers with premier water, conservation, wastewater and customer services at a reasonable cost*

Vision Statement: *Marina Coast Water District will be the leading purveyor of innovative water and wastewater services on the Central Coast*

Board of Directors

Thomas Moore, President

David Brown, Vice President

Emmette Randle, Jr.

Kenneth K. Nishi

Charles H. Scholl

Water Report is published quarterly for the customers of the Marina Coast Water District by Communication Planners. MCWD is governed by an elected board of directors, which holds public monthly meetings.

Address all comments and inquiries to:
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Marina, CA 93933-2099 or call (831) 384-6131
MCWD Web Site: <http://www.mcwd.org>**

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