



WATER REPORT

June 2007

[2006 Consumer Confidence Report](#)

Water Quality Results Available

District customers in Central Marina and the Ord Community will soon receive the 2006 Consumer Confidence Report (CCR). This CCR summarizes water quality performed by the District in 2006. The CCR can also be viewed at www.mcwd.org.

If you have any questions regarding the CCR, please call District Water Quality Manager Evelina Adlawan at 384-6131.

[Lead and Copper](#)

Sample Testing to Begin in June

Department of Health Service regulations require water utilities test water quality every three years to monitor the contribution of indoor pipes, faucet fixtures and solder materials to the amount of lead and copper in tap water. Results from previous years have shown that indoor tap water samples in Central Marina and Ord Community have not exceeded the "action" level for lead and copper.

If you collected the "first draw" water samples in previous years, you may be asked to help again with the monitoring program.

If you have any questions, please call District Water Quality Manager Evelina Adlawan at 384-6131.



District capital improvement projects, such as this 12-inch water main installation on California Avenue, are designed to improve service and response to demands, such as those needed to fight fires.

[Pick Up Your Free CD](#)

Need Help With Your Landscape?

Marina Coast Water District has an interactive CD designed to help you create a water-wise landscape for our local climate. Features include design ideas, photo galleries, plant lists, irrigation tips and more! Stop by the District office at 11 Reservation Road at Marina State Beach to get a free CD.

[A District Customer Service Representative Can Answer Any of Your Questions](#)

It's Easier Than Ever to Pay Your Water Bill Online

Marina Coast Water District customers now have the ability to manage their accounts and pay their monthly water and sewer bills online. The new web application, called UBPayments.Com, is accessible at the District's website, www.mcwd.org. UBPayments provides a fast, secure and easy way for customers to perform a variety of tasks online, including:

- Viewing account balance and billing history for up-to 12 months;
- Making online payments;
- Printing utility bill information; and
- Entering service requests.

UBPayments provides flexible payment options including Debit or Credit Card payments. The District also offers Automated Clearing House (ACH) options, such as direct debit from checking or saving accounts, and the option to pay by mail or in person each month.

The District is pleased to offer our customers these additional services—including setting up your account, assisting you with forgotten passwords or retrieving login information—to make managing your account a more convenient and pleasant experience. For accurate and timely answers to your questions, call a District Customer Service Representative at 384-6131.

District Board meetings are held at 6:45 p.m. on the 2nd and 4th Wednesday of each month at MCWD offices, 11 Reservation Rd. (Marina State Beach). The public is encouraged to at-

General Manager's Corner



Rest Assured That Your Water District Is Prepared

Our world has changed since 9/11. Some changes are obvious, like those at airports where the trek through security can take hours; others, like the improved emergency awareness and preparedness at Marina Coast Water District,

are less obvious, though very important to us.

In the past few years, the District has expanded its emergency preparedness in several ways. In 2004, the District completed an Emergency Response Plan that has been recorded with the County. In 2006, the District conducted four table-top emergency exercises with representatives from the police and fire departments of the cities of Marina and Seaside, as well as representatives from the Monterey County Office of Emergency Services and California Department of Health Services. Table-top exercises provide a forum for discussions that focus on emergency preparedness by clarifying roles and responsibilities, improving interagency coordination, and identifying opportunities for improvement.

While District personnel are very knowledgeable in dealing with water and sewer systems emergencies, these exercises have provided a familiarity with the capabilities of other regulatory agencies and how we can best coordinate our emergency response effort.

These exercises are now part of our ongoing quarterly emergency preparedness exercises which include police and fire personnel and assure the continued safety and reliability of your drinking water.

— Marc A. Lucca, General Manager

Mission Statement: *Providing high quality water, wastewater and recycled water services to the District's expanding communities through management, conservation and development of future resources at reasonable costs.*

Vision Statement: *The Marina Coast Water District will be the leading public supplier of integrated water and wastewater services in the Monterey Bay Region.*

Board of Directors

Howard Gustafson, President – Kenneth K. Nishi, Vice President
David W. Brown, Bill Lee and Thomas P. Moore

Water Report is published quarterly for the customers of the Marina Coast Water District. MCWD is governed by an elected board of directors, which holds public monthly meetings.

Address all comments and inquiries to:
Marina Coast Water District, 11 Reservation Road,
Marina, CA 93933-2099 or call (831) 384-6131

MCWD Web Site: <http://www.mcwd.org>

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High-Efficiency Toilets and Clothes Washers

New Rebate Begins July 1st

Effective July 1, the District will increase its rebate for high-efficiency clothes washers. Customers replacing an old washer with a high-efficiency washer can reduce their water bills by saving thousand of gallons of water annually. Depending on the efficiency rating of the washer, the District will offer \$50, \$100 or \$125.

The District is also offering a rebate of up to \$125 for retrofitting older toilets with the newer single- or dual-flush toilets having a flush volume of 1.3 gallons or less. The \$50 rebate for older toilets retrofitted to standard 1.6-gallon-per-flush toilets is still available; however, it will be discontinued after June 30, 2007. For program details visit www.mcwd.org, or call at 883-5005.

Governor's Office of Emergency Services Asks—

Are You Prepared?

"Can you go it alone for 72 hours or more following a disaster?" is the question the Directors of the Governor's Office of Emergency Services (OES) are asking.

"After a major disaster, emergency crews may not be able to meet your needs or restore damaged utilities for several days," says OES Director Henry Renteria. "We have a robust emergency response system in California, but it is still critical that each of you be smart, responsible and prepared."

Additional information is available on "GetReady" web page at www.oes.ca.gov or contact the OES Office of Public Information at 916-845-8400.



MCWD Welcomes
New District
Engineer

Jeff Canttaneo has recently joined the District as its District Engineer. Previously, he worked for the San Benito County Water District.

Now That the Rains Have Ended

The Irrigation Season Has Begun

It's time to reestablish your landscape watering schedule. Before you set your irrigation timers to run automatically, be sure to check your irrigation system components, repair misaligned heads, check for leaks and clean and adjust spray nozzles and drippers to assure efficiency and prevent overspray.

If you know the monthly evapotranspiration (ET) rate, the water requirement of your plants and your soil type, you can calculate the proper amount of water to apply. By following an ET schedule and making monthly adjustments to the duration and frequency of your water applications, you can reduce your water use considerably. An irrigation schedule based on our climate is available at www.mcwd.org. If you have any questions, please call a District Water Conservation Staff at 883-5905.