

September 2006



### Because Our Water Is Precious

## **Recycled Water Project Begins**

The District has begun construction of the first part of a regional recycled water distribution system which will provide recycled water to urban users in Marina, Seaside, Monterey and Del Rey Oaks. As part of the District's Regional Urban Water Augmentation Project, the system will provide recycled water to customers with large irrigation demands, such as golf courses, parks, sports fields and parkway strips, to meet the demands for redevelopment of the former Fort Ord.

The District is partnering with other entities to make this project a reality. The high quality recycled water is produced at the Monterey Regional Water Pollution Control Agency's Regional Treatment Facility two miles north of Marina. The recycled water is currently being used to irrigate edible food crops in Monterey County.

You may have noticed our purple, recycled water pipe that is being installed along General Jim Moore Blvd (pictured) and wondered "Why purple?" Purple has been nationally designated as the standard color for

recycled water pipes, making its distribution systems easily identifiable.

Why are we using recycled water? Because water is too valuable to use only once.



### Saving You Money

# Water Efficiency Survey Offered

The District's Conservation Department is currently helping customers, who are concerned about their high water use and want to lower their water bills, by offering Water Efficiency Surveys.

At your request, a District water conservation inspector will visit your home to check for hidden leaks, provide water conservation devices and recommend water-wise practices for both inside and outside your home. The inspector will:

- Determine shower flow rates and provide free low-flow showerheads if needed.
- Look for faulty sink faucets and provide free low-flow faucet aerators if needed.
- Check toilets for leaks and provide information about our rebate programs.
- Develop an irrigation schedule and assist you in adjusting your sprinkler controls after evaluating the efficiency and performance of your irrigation system.
- Provide water conservation materials and waterwise landscaping tips.

Your participation in this program helps conserve water and can result in significant cost savings for you! To schedule a convenient time to meet with a conservation inspector, please call the District office at 883-5929 weekdays between 8 a.m. and 5:00 p.m.

#### 2005 Consumer Confidence Report

## **CCR Is Now Available Online**

By now you should have received the first Districtwide 2005 Consumer Confidence Report (CCR), which presents the data showing that the District meets or exceeds all state and federal water quality standards.

The CCR can be viewed at www.mcwd.org/ mcwd\_ccr\_05.pdf. The list of chemicals that were tested but not detected can be viewed at www.mcwd.org/ WaterQuality/NotDetected/index.html

If you have any questions about the CCR or need a copy, please call 384-6131.

District Board meetings are held at 6:45 p.m. on the 2nd and 4th Wednesday of each month at MCWD offices, 11 Reservation Rd. (Marina State Beach). The public is encouraged to attend.

## **General Manager's Corner**



## We're Proud of Our Customer Service

At the Marina Coast Water District, we take great pride in our customer service. Our Customer Service department,

staffed by three long-time administrative employees and two meter readers, are familiar with the District's operations and can provide timely and accurate responses to your questions. Whether you have a question about your bill, the use of our new web-based credit card payment program, new service or conservation rebate programs, you can trust the Customer Service representatives to give you the information you require.

Customer service is not limited to our customer service department, but includes each of the District's employees. For example, our Operations and Maintenance staff provides excellent customer service by overseeing and maintaining your water and sewer collection systems. This is no easy feat considering that the District has six groundwater wells, over 10 million gallons of water storage, and several hundred miles of water and sewer pipelines.

So, when you drink your first cup of coffee in the morning, shower, wash clothes, work in the garden or need information about your water district, you can rest assured that the District's highly trained employees are working hard to serve you everyday. Should you have any questions, please feel free to call us at 384-6131 or visit our web site at www.mcwd.org.

— Marc A. Lucca, General Manager

## Leaks Steal From You How to Check for Toilet Leaks

Put several drops of food coloring in the toilet tank. Without using the toilet, check the toilet bowl after 20 minutes to see if colored water from the tank has escaped into the bowl. If it has, the toilet probably has a flapper-valve leak and you will need to replace or readjust the flapper.



Leak detection dye tablets are available free of charge at the District

offices. If you have any questions about toilet leaks, please call 883-5929.

# In the District News



### **Board Awards 10-Year Service Award**

On July 12, the District's Board of Directors awarded Brian West (left, receivng award from Superintendent Jim Dowless) for his 10 years of service with the District. Brian presently holds State certifications for Grade II Water Treatment, Grade III Water Distribution Operator and Backflow Prevention Assembly General Tester. The Board recognized Brian's outstanding service.

### Lester Lee Retires After 24 Years



Lester Lee retired from the District on July 5, 2006 after 24 years of service. With certifications as a Grade III Water Distribution Operator and Waste Water Plant Operator, Lester worked in several areas during his tenure including the District's water quality laboratory. Lester was the Cross Connection Con-

trol Administrator for over 12 years.

### **Conservation Commission Positions Open**

The District's Board of Directors is seeking volunteers to serve as Water Conservation Commissioners that will help shape our water conservation policies. If you are interested in serving, please call Conservation Coordinator Rich Youngblood at 883-5928.

**Mission Statement**: Providing high quality water, wastewater and recycled water services to the District's expanding communities through management, conservation and development of future resources at reasonable costs.

**Vision Statement**: The Marina Coast Water District will be the leading public supplier of integrated water and wastewater services in the Monterey Bay Region.

#### **Board of Directors**

David W. Brown, President – Howard Gustafson, Vice President Kenneth K. Nishi, Charles H. Scholl and Thomas P. Moore

*Water Report* is published quarterly for the customers of the Marina Coast Water District. MCWD is governed by an elected board of directors, which holds public monthly meetings.

Address all comments and inquiries to: Marina Coast Water District, 11 Reservation Road, Marina, CA 93933-2099 or call (831) 384-6131 MCWD Web Site: http://www.mcwd.org Copyright © 2006 MCWD