



# Marina Coast Water District

## Minutes

### Community Outreach and Personnel Committee Meeting

April 1, 2025

#### 1. Call to Order:

The April 1, 2025 Community Outreach Committee meeting was called to order at 4:32 p.m. by Director Imamura. In attendance were:

- Committee members: Director Imamura and Director Smith
- Staff: Remleh Scherzinger, Mary Lagasca, and Paula Riso
- Public members: Martin Rauch, Josh Emeneger, and Sergio Martinez

#### 2. Public Comments on Any Item Not on the Agenda:

There were no public comments made.

#### 3. Approve the Draft Minutes for the February 4, 2025 Meeting:

Director Smith made a motion to approve the minutes of February 4, 2025. Director Imamura seconded the motion. The minutes were approved by a vote of 2-Ayes (Imamura, Smith), 0-Noes, and 0-Absent.

#### 4. Receive Results from the District's 2025 Customer Survey:

Mr. Scherzinger introduced this item. Mr. Josh Emeneger, Probolski Research, gave a brief presentation on the results. He noted that overall, the results were positive and supportive of District efforts to protect our water supplies, water quality and modernizing infrastructure. Discussion followed. This item will be brought to the full Board for discussion.

#### 5. Discussion on Workforce Vacancies:

Ms. Lagasca introduced this item. She reviewed the budgeted positions, the organizational chart, vacancies, and recruitment efforts. Ms. Lagasca noted that there is a vacancy in the Operations & Maintenance department for a Cross Connection Specialist, and one in Customer Service for the Customer Service Administrator, of which both are currently under recruitment.

#### 6. Identify Agenda Items for Future Committee Meetings:

The Committee asked to receive an update from Mr. Rauch regarding social media outreach.

#### 7. Committee Member Comments:

Director Imamura made comments.

#### 8. Adjournment:

Meeting adjourned at 5:31 p.m.